

## **QUALITY POLICY**

**WE SHALL STRIVE TO  
CONTINUALLY IMPROVE CUSTOMER SATISFACTION  
BY IMPLEMENTING QUALITY MANAGEMENT SYSTEMS  
TO PROVIDE PRODUCTS & SERVICES  
THAT MEET CUSTOMER EXPECTATIONS  
IN QUALITY, PRICE, DELIVERY AND OTHER STATUTORY &  
REGULATORY REQUIREMENTS.**

**THE POLICY IS SUPPLEMENTED BY FOLLOWING OBJECTIVES:**

- ▶ **PROVIDING COST EFFECTIVE SMART RELIABLE SOLUTIONS TO CUSTOMERS TO EXCITE MOBILITY.**
- ▶ **COMPLYING WITH QUALITY SYSTEM IN ACCORDANCE WITH INTERNATIONAL STANDARDS AND WORLD CLASS SYSTEMS.**
- ▶ **COMMITMENT TO CONTINUAL IMPROVEMENT IN PRODUCTIVITY AND QUALITY BY ADOPTING NEW TECHNOLOGIES.**
- ▶ **IMPROVING SUPPLIER PERFORMANCE.**
- ▶ **ADOPTING PRACTICES AND GREEN TECHNOLOGIES THAT PROMOTE SAFETY AND SAFEGUARD THE ENVIRONMENT.**
- ▶ **BRINGING SUSTAINABLE GROWTH WITH BENEFIT TO STAKEHOLDERS AND COMMUNITY.**

**April 02, 2018**

A handwritten signature in black ink, appearing to read 'R.K. Gupta'.

**R.K. Gupta**

**Managing Director**